

# CDE Could not load dashboard:...



[Eric Rosales](#) 11 posts since Jun 5, 2018

**CDE Could not load dashboard: exception while getting data for file with id "c681280b** Jun 26, 2018  
12:12 AM

## **exception while getting data for file with id "91f5fd4c-ba96-4218-bdb6-591282461525"**

when opening an existing JPivot file (SteelWheels/Analysis/Yearly Sales by Market.xjpivot.xjpivot) or a DASHBOARD (From plugin samples/CDE/CDE Sample Dashboard) or (SteelWheels/Dashboards/CTools Dashboard) the error appears and the log registered:

-----

```
14-Jun-2018 19:17:24.512 GRAVE [http-nio-8080-exec-1]
org.apache.catalina.core.StandardWrapperValve.invoke Servlet.service() para servlet
[jaxrsEndpoint-spring] lanzó excepción
java.io.IOException: Error generating content from content generator with id
[generatedContent]
at
org.pentaho.platform.web.http.api.resources.GeneratorStreamingOutput.write(GeneratorStreamingOutput.java:172)
at
org.pentaho.platform.web.http.api.resources.GeneratorStreamingOutputProvider.writeTo(GeneratorStreamingOutputProvider.java:144)
at
org.pentaho.platform.web.http.api.resources.GeneratorStreamingOutputProvider.writeTo(GeneratorStreamingOutputProvider.java:144)
at com.sun.jersey.spi.container.ContainerResponse.write(ContainerResponse.java:302)
at
com.sun.jersey.server.impl.application.WebApplicationImpl._handleRequest(WebApplicationImpl.java:1510)
at
com.sun.jersey.server.impl.application.WebApplicationImpl.handleRequest(WebApplicationImpl.java:1419)
at
com.sun.jersey.server.impl.application.WebApplicationImpl.handleRequest(WebApplicationImpl.java:1409)
at org.pentaho.platform.web.servlet.JAXRSServlet
$InternalWebComponent.service(JAXRSServlet.java:288)
at com.sun.jersey.spi.container.servlet.ServletContainer.service(ServletContainer.java:558)
at com.sun.jersey.spi.container.servlet.ServletContainer.service(ServletContainer.java:733)
at org.pentaho.platform.web.servlet.JAXRSServlet.service(JAXRSServlet.java:139)
at javax.servlet.http.HttpServlet.service(HttpServlet.java:742)
at org.pentaho.platform.web.servlet.JAXRSServlet.service(JAXRSServlet.java:144)
```

CDE Could not load dashboard:...

```
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:231)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at org.apache.tomcat.websocket.server.WsFilter.doFilter(WsFilter.java:52)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.PentahoWebContextFilter.doFilter(PentahoWebContextFilter.java:235)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.PentahoRequestContextFilter.doFilter(PentahoRequestContextFilter.java:90)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:317)
at
org.pentaho.platform.web.http.filters.PreFlightReportingFilter.doFilter(PreFlightReportingFilter.java:50)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.access.intercept.FilterSecurityInterceptor.invoke(FilterSecurityInterceptor.java:12)
at
org.springframework.security.web.access.intercept.FilterSecurityInterceptor.doFilter(FilterSecurityInterceptor.java:9)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.access.ExceptionTranslationFilter.doFilter(ExceptionTranslationFilter.java:115)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.session.SessionManagementFilter.doFilter(SessionManagementFilter.java:137)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.authentication.AnonymousAuthenticationFilter.doFilter(AnonymousAuthentication)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.pentaho.platform.web.http.security.RequestParameterAuthenticationFilter.doFilter(RequestParameterAuthenticat
```

CDE Could not load dashboard:...

```
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at org.springframework.security.web.authentication.http://
www.BasicAuthenticationFilter...lter.java:158)
at
org.pentaho.platform.web.http.security.PentahoBasicProcessingFilter.doFilterInternal(PentahoBasicProcessingFilter
at
org.springframework.web.filter.OncePerRequestFilter.doFilter(OncePerRequestFilter.java:107)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.context.SecurityContextPersistenceFilter.doFilter(SecurityContextPersistenceFilter
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.pentaho.platform.web.http.filters.HttpSessionPentahoSessionIntegrationFilter.doFilter(HttpSessionPentahoSess
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.servletapi.SecurityContextHolderAwareRequestFilter.doFilter(SecurityContextHol
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.FilterChainProxy.doFilterInternal(FilterChainProxy.java:214)
at org.springframework.security.web.FilterChainProxy.doFilter(FilterChainProxy.java:177)
at
org.springframework.web.filter.DelegatingFilterProxy.invokeDelegate(DelegatingFilterProxy.java:346)
at
org.springframework.web.filter.DelegatingFilterProxy.doFilter(DelegatingFilterProxy.java:262)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.SystemStatusFilter.doFilter(SystemStatusFilter.java:58)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.SetCharacterEncodingFilter.doFilter(SetCharacterEncodingFilter.java:117)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.WebappRootForwardingFilter.doFilter(WebappRootForwardingFilter.java:73)
```

CDE Could not load dashboard:...

```
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.PentahoPathDecodingFilter.doFilter(PentahoPathDecodingFilter.java:54)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:199)
at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:96)
at org.apache.catalina.authenticator.AuthenticatorBase.invoke(AuthenticatorBase.java:504)
at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:140)
at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:81)
at
org.apache.catalina.valves.AbstractAccessLogValve.invoke(AbstractAccessLogValve.java:650)
at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:87)
at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:342)
at org.apache.coyote.http11.Http11Processor.service(Http11Processor.java:803)
at org.apache.coyote.AbstractProcessorLight.process(AbstractProcessorLight.java:66)
at org.apache.coyote.AbstractProtocol
$ConnectionHandler.process(AbstractProtocol.java:790)
at org.apache.tomcat.util.net.NioEndpoint$SocketProcessor.doRun(NioEndpoint.java:1459)
at org.apache.tomcat.util.net.SocketProcessorBase.run(SocketProcessorBase.java:49)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1149)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:624)
at org.apache.tomcat.util.threads.TaskThread$WrappingRunnable.run(TaskThread.java:61)
at java.lang.Thread.run(Thread.java:748)
Caused by: org.pentaho.platform.api.repository2.unified.UnifiedRepositoryException:
exception while getting data for file with id "91f5fd4c-ba96-4218-bdb6-591282461525"
Reference number: 721eeb05-b43f-4e22-bc86-341acc522eb8
at
org.pentaho.platform.repository2.unified.ExceptionLoggingDecorator.callLogThrow(ExceptionLoggingDecorator.java:
at
org.pentaho.platform.repository2.unified.ExceptionLoggingDecorator.callLogThrow(ExceptionLoggingDecorator.java:
at
org.pentaho.platform.repository2.unified.ExceptionLoggingDecorator.getDataForRead(ExceptionLoggingDecorator.
at
org.pentaho.platform.engine.services.ActionSequenceJCRHelper.getSolutionDocument(ActionSequenceJCRHelve
at
org.pentaho.platform.engine.services.ActionSequenceJCRHelper.getActionSequence(ActionSequenceJCRHelve.j
```

CDE Could not load dashboard:...

```
at
org.pentaho.platform.web.http.api.resources.XactionUtil.createOutputFileName(XactionUtil.java:83)
at
org.pentaho.platform.web.http.api.resources.XactionUtil.executeHtml(XactionUtil.java:229)
at org.pentaho.platform.web.http.api.resources.XactionUtil.execute(XactionUtil.java:388)
at
org.pentaho.platform.web.http.ActionSequenceContentGenerator.createContent(ActionSequenceContentGenerator.java:100)
at
org.pentaho.platform.engine.services.solution.SimpleContentGenerator.createContent(SimpleContentGenerator.java:100)
at
org.pentaho.platform.web.http.api.resources.GeneratorStreamingOutput.generateContent(GeneratorStreamingOutput.java:100)
at
org.pentaho.platform.web.http.api.resources.GeneratorStreamingOutput.write(GeneratorStreamingOutput.java:165)
... 82 more
Caused by: org.springframework.dao.DataRetrievalFailureException: Item not found; nested
exception is javax.jcr.ItemNotFoundException: Version history of node 91f5fd4c-ba96-4218-
bdb6-591282461525 not found.
at
org.springframework.extensions.jcr.SessionFactoryUtils.translateException(SessionFactoryUtils.java:187)
at
org.springframework.extensions.jcr.JcrAccessor.convertJcrAccessException(JcrAccessor.java:58)
at
org.pentaho.platform.repository2.unified.jcr.sejcr.PentahoJcrTemplate.pentahoConvertJcrAccessException(PentahoJcrTemplate.java:100)
at
org.pentaho.platform.repository2.unified.jcr.sejcr.PentahoJcrTemplate.execute(PentahoJcrTemplate.java:70)
at org.springframework.extensions.jcr.JcrTemplate.execute(JcrTemplate.java:115)
at
org.pentaho.platform.repository2.unified.jcr.JcrRepositoryFileDao.getData(JcrRepositoryFileDao.java:487)
at
org.pentaho.platform.repository2.unified.DefaultUnifiedRepository.getDataAtVersionForRead(DefaultUnifiedRepository.java:100)
at
org.pentaho.platform.repository2.unified.DefaultUnifiedRepository.getDataForRead(DefaultUnifiedRepository.java:200)
at sun.reflect.GeneratedMethodAccessor176.invoke(Unknown Source)
at
sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at
org.springframework.aop.support.AopUtils.invokeJoinpointUsingReflection(AopUtils.java:333)
at
org.springframework.aop.framework.ReflectiveMethodInvocation.invokeJoinpoint(ReflectiveMethodInvocation.java:100)
at
org.springframework.aop.framework.ReflectiveMethodInvocation.proceed(ReflectiveMethodInvocation.java:157)
at
org.springframework.security.access.intercept.aopalliance.MethodSecurityInterceptor.invoke(MethodSecurityInterceptor.java:100)
```

CDE Could not load dashboard:...

```
at
org.springframework.aop.framework.ReflectiveMethodInvocation.proceed(ReflectiveMethodInvocation.java:179)
at org.springframework.transaction.interceptor.TransactionInterceptor
$1.proceedWithInvocation(TransactionInterceptor.java:99)
at
org.springframework.transaction.interceptor.TransactionAspectSupport.invokeWithinTransaction(TransactionAspectSupport.java:297)
at
org.springframework.transaction.interceptor.TransactionInterceptor.invoke(TransactionInterceptor.java:96)
at
org.springframework.aop.framework.ReflectiveMethodInvocation.proceed(ReflectiveMethodInvocation.java:179)
at
org.springframework.aop.framework.JdkDynamicAopProxy.invoke(JdkDynamicAopProxy.java:213)
at com.sun.proxy.$Proxy91.getDataForRead(Unknown Source)
at org.pentaho.platform.repository2.unified.ExceptionLoggingDecorator
$13.call(ExceptionLoggingDecorator.java:217)
at org.pentaho.platform.repository2.unified.ExceptionLoggingDecorator
$13.call(ExceptionLoggingDecorator.java:215)
at
org.pentaho.platform.repository2.unified.ExceptionLoggingDecorator.callLogThrow(ExceptionLoggingDecorator.java:217)
... 93 more
Caused by: javax.jcr.ItemNotFoundException: Version history of node 91f5fd4c-ba96-4218-
bdb6-591282461525 not found.
at
org.apache.jackrabbit.core.version.InternalVersionManagerBase.getVersionHistoryOfNode(InternalVersionManagerBase.java:100)
at
org.apache.jackrabbit.core.version.InternalXAVersionManager.getVersionHistoryOfNode(InternalXAVersionManager.java:100)
at
org.apache.jackrabbit.core.version.InternalVersionManagerBase.getHeadVersionOfNode(InternalVersionManagerBase.java:100)
at
org.apache.jackrabbit.core.version.InternalXAVersionManager.getHeadVersionOfNode(InternalXAVersionManager.java:100)
at
org.apache.jackrabbit.core.version.VersionManagerImplBase.getBaseVersion(VersionManagerImplBase.java:391)
at org.apache.jackrabbit.core.VersionManagerImpl.access
$900(VersionManagerImpl.java:73)
at org.apache.jackrabbit.core.VersionManagerImpl
$5.perform(VersionManagerImpl.java:205)
at org.apache.jackrabbit.core.VersionManagerImpl
$5.perform(VersionManagerImpl.java:201)
at org.apache.jackrabbit.core.session.SessionState.perform(SessionState.java:216)
at org.apache.jackrabbit.core.VersionManagerImpl.perform(VersionManagerImpl.java:96)
at
org.apache.jackrabbit.core.VersionManagerImpl.getBaseVersion(VersionManagerImpl.java:201)
at
org.pentaho.platform.repository2.unified.jcr.JcrRepositoryFileUtils.getContent(JcrRepositoryFileUtils.java:716)
```

CDE Could not load dashboard:...

```
at org.pentaho.platform.repository2.unified.jcr.JcrRepositoryFileDao
$7.doInJcr(JcrRepositoryFileDao.java:492)
at
org.pentaho.platform.repository2.unified.jcr.sejcr.PentahoJcrTemplate.execute(PentahoJcrTemplate.java:65)
... 114 more
-----

Am I missing a file or what is the way to fix it and being able to see those samples?

Thanks,
```

Tags: pentaho ce 8, jpivot



[Eric Rosales](#) 11 posts since Jun 5, 2018

**Re: CDE Could not load dashboard: exception while getting data for file with id "c681280b** Jun 26, 2018 12:14 AM

## CDE Could not load dashboard: exception while getting data for file with id "c681280b

```
Hi...I'm new to pentaho...I installed the pentaho CE 8.1 and configured with MySQL, then I
tried some samples.
First, when trying to create a new JPivot, an error appears, the logfile registered:
-----

14-Jun-2018 19:10:14.899 GRAVE [http-nio-8080-exec-9]
org.apache.catalina.core.StandardWrapperValve.invoke Servlet.service() para servlet
[PluginDispatchServlet] lanzó excepción
java.lang.NullPointerException
at org.pentaho.jpivot.JsonBuilder.generateJsonForResponse(JsonBuilder.java:42)
at org.pentaho.jpivot.AnalysisViewService.newAnalysisView(AnalysisViewService.java:237)
at org.pentaho.jpivot.AnalysisViewService.doGet(AnalysisViewService.java:116)
at javax.servlet.http.HttpServlet.service(HttpServlet.java:635)
at javax.servlet.http.HttpServlet.service(HttpServlet.java:742)
at
org.pentaho.platform.web.servlet.PluginDispatchServlet.service(PluginDispatchServlet.java:92)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:231)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at org.apache.tomcat.websocket.server.WsFilter.doFilter(WsFilter.java:52)
```

CDE Could not load dashboard:...

```
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.PentahoWebContextFilter.doFilter(PentahoWebContextFilter.java:235)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.PentahoRequestContextFilter.doFilter(PentahoRequestContextFilter.java:90)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:317)
at
org.springframework.security.web.access.intercept.FilterSecurityInterceptor.invoke(FilterSecurityInterceptor.java:12)
at
org.springframework.security.web.access.intercept.FilterSecurityInterceptor.doFilter(FilterSecurityInterceptor.java:9)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.access.ExceptionTranslationFilter.doFilter(ExceptionTranslationFilter.java:115)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.session.SessionManagementFilter.doFilter(SessionManagementFilter.java:137)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.authentication.AnonymousAuthenticationFilter.doFilter(AnonymousAuthentication
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.pentaho.platform.web.http.security.RequestParameterAuthenticationFilter.doFilter(RequestParameterAuthenticat
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at org.springframework.security.web.authentication.http://
www.BasicAuthenticationFilter...lter.java:158)
at
org.pentaho.platform.web.http.security.PentahoBasicProcessingFilter.doFilterInternal(PentahoBasicProcessingFilter
at
org.springframework.web.filter.OncePerRequestFilter.doFilter(OncePerRequestFilter.java:107)
```



CDE Could not load dashboard:...

```
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.context.SecurityContextPersistenceFilter.doFilter(SecurityContextPersistenceFilter.java:105)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.pentaho.platform.web.http.filters.HttpSessionPentahoSessionIntegrationFilter.doFilter(HttpSessionPentahoSessionIntegrationFilter.java:61)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.servletapi.SecurityContextHolderAwareRequestFilter.doFilter(SecurityContextHolderAwareRequestFilter.java:174)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.FilterChainProxy.doFilterInternal(FilterChainProxy.java:214)
at org.springframework.security.web.FilterChainProxy.doFilter(FilterChainProxy.java:177)
at
org.springframework.web.filter.DelegatingFilterProxy.invokeDelegate(DelegatingFilterProxy.java:346)
at
org.springframework.web.filter.DelegatingFilterProxy.doFilter(DelegatingFilterProxy.java:262)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.SystemStatusFilter.doFilter(SystemStatusFilter.java:58)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.SetCharacterEncodingFilter.doFilter(SetCharacterEncodingFilter.java:117)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.WebappRootForwardingFilter.doFilter(WebappRootForwardingFilter.java:73)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
at
org.pentaho.platform.web.http.filters.PentahoPathDecodingFilter.doFilter(PentahoPathDecodingFilter.java:54)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:193)
at org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:166)
```

CDE Could not load dashboard:...

```
at
org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:199)
at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:96)
at org.apache.catalina.authenticator.AuthenticatorBase.invoke(AuthenticatorBase.java:504)
at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:140)
at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:81)
at
org.apache.catalina.valves.AbstractAccessLogValve.invoke(AbstractAccessLogValve.java:650)
at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:87)
at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:342)
at org.apache.coyote.http11.Http11Processor.service(Http11Processor.java:803)
at org.apache.coyote.AbstractProcessorLight.process(AbstractProcessorLight.java:66)
at org.apache.coyote.AbstractProtocol
$ConnectionHandler.process(AbstractProtocol.java:790)
at org.apache.tomcat.util.net.NioEndpoint$SocketProcessor.doRun(NioEndpoint.java:1459)
at org.apache.tomcat.util.net.SocketProcessorBase.run(SocketProcessorBase.java:49)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1149)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:624)
at org.apache.tomcat.util.threads.TaskThread$WrappingRunnable.run(TaskThread.java:61)
at java.lang.Thread.run(Thread.java:748)
```

-----  
Am I missing a file or what is the way to fix it and being able to see those samples?

Thanks,



[Joao Figueiredo](#) 70 posts since Sep 8, 2017

**Re: CDE Could not load dashboard: exception while getting data for file with id "c681280b** Jul 6, 2018  
10:27 AM

Hi,

It seems there is some kind of issue with the files that are stored in the repository. The first (easy) try on fixing that would be to access the repository function inside Pentaho User Console and remove the demo folder (clean them also from the recycle bin). Then go to your server "pentaho-server\pentaho-solutions\system\default-content" folder and rename the files "plugin-samples.zip" and "pentaho-samples-ee.zip" so that they have the zip extension (after they are imported the import date is added to the end/extension of the file name).

Then start your server, and give it some time to import the samples again.

Let me know if it solved or if the problem persists, so that I can try to help.

CDE Could not load dashboard:...

Best regards