

Configuration of mail server in pentaho...



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Configuration of mail server in pentaho BI Sep 11, 2018 5:20 PM

Hi to all, I'm having troubles with the configuration of mail server in pentaho BI. I've replaced the content of my config .xml file with this code and still doesn't work.

```
<?xml version="1.0" encoding="utf-8"?>
<email-smtp>
<properties>
<mail.smtp.host>myHostServer</mail.smtp.host>
<mail.smtp.port>465</mail.smtp.port>
<mail.transport.protocol>SMTP</mail.transport.protocol>
<mail.smtp.starttls.enable>>false</mail.smtp.starttls.enable>
<mail.smtp.auth>>true</mail.smtp.auth>
<mail.smtp.ssl>>true</mail.smtp.ssl>
<mail.debug>>false</mail.debug>
<mail.smtp.quitwait>>false</mail.smtp.quitwait>
</properties>

<mail.from.default>existingmail@existingmail.com</mail.from.default>
<mail.from.name>realmail@realmail.com</mail.from.name>
<mail.userid>USER</mail.userid>
<mail.password>PASSWORD</mail.password>
</email-smtp>
```

I've checked the user, password, hostname and mails and all of them are correct. Even if I try to configure the mail server from PUC → Administration → Mail Server it doesn't work.

I've been checking other post with the same problem but there no was solution for me.

For more information here is my log too. Thanks in advance!

```
2018-08-23 14:37:19,873 ERROR [org.pentaho.platform.plugin.services.email.EmailService]
Unable to send, email not configured correctly.
javax.mail.MessagingException: Exception reading response;
  nested exception is:
  java.net.SocketException: Connection reset
    at com.sun.mail.smtp.SMTPTransport.readServerResponse(SMTPTransport.java:2202)
    at com.sun.mail.smtp.SMTPTransport.openServer(SMTPTransport.java:1939)
    at com.sun.mail.smtp.SMTPTransport.protocolConnect(SMTPTransport.java:654)
    at javax.mail.Service.connect(Service.java:317)
    at javax.mail.Service.connect(Service.java:176)
    at javax.mail.Service.connect(Service.java:125)
    at javax.mail.Transport.send0(Transport.java:194)
    at javax.mail.Transport.send(Transport.java:124)
```

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```
at
org.pentaho.platform.plugin.services.email.EmailService.sendEmailTest(EmailService.java:187)
at
org.pentaho.platform.web.http.api.resources.EmailResource.sendEmailTest(EmailResource.java:172)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at com.sun.jersey.spi.container.JavaMethodInvokerFactory
$1.invoke(JavaMethodInvokerFactory.java:60)
at
com.sun.jersey.server.impl.model.method.dispatch.AbstractResourceMethodDispatchProvider
$ResponseOutInvoker._dispatch(AbstractResourceMethodDispatchProvider.java:205)
at
com.sun.jersey.server.impl.model.method.dispatch.ResourceJavaMethodDispatcher.dispatch(ResourceJavaMet
at com.sun.jersey.server.impl.uri.rules.HttpMethodRule.accept(HttpMethodRule.java:302)
at
com.sun.jersey.server.impl.uri.rules.RightHandPathRule.accept(RightHandPathRule.java:147)
at
com.sun.jersey.server.impl.uri.rules.ResourceClassRule.accept(ResourceClassRule.java:108)
at
com.sun.jersey.server.impl.uri.rules.RightHandPathRule.accept(RightHandPathRule.java:147)
at
com.sun.jersey.server.impl.uri.rules.RootResourceClassesRule.accept(RootResourceClassesRule.java:84)
at
com.sun.jersey.server.impl.application.WebApplicationImpl._handleRequest(WebApplicationImpl.java:1542)
at
com.sun.jersey.server.impl.application.WebApplicationImpl._handleRequest(WebApplicationImpl.java:1473)
at
com.sun.jersey.server.impl.application.WebApplicationImpl.handleRequest(WebApplicationImpl.java:1419)
at
com.sun.jersey.server.impl.application.WebApplicationImpl.handleRequest(WebApplicationImpl.java:1409)
at com.sun.jersey.spi.container.servlet.WebComponent.service(WebComponent.java:409)
at
com.sun.jersey.spi.container.servlet.ServletContainer.service(ServletContainer.java:558)
at
com.sun.jersey.spi.container.servlet.ServletContainer.service(ServletContainer.java:733)
at org.pentaho.platform.web.servlet.JAXRSServlet.service(JAXRSServlet.java:109)
at javax.servlet.http.HttpServlet.service(HttpServlet.java:729)
at org.pentaho.platform.web.servlet.JAXRSServlet.service(JAXRSServlet.java:114)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:292)
at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:207)
at org.apache.tomcat.websocket.server.WsFilter.doFilter(WsFilter.java:52)
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:240)
at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:207)
at
org.pentaho.platform.web.http.filters.PentahoWebContextFilter.doFilter(PentahoWebContextFilter.java:22
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:240)
```

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```
at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:207)
at
org.pentaho.platform.web.http.filters.PentahoRequestContextFilter.doFilter(PentahoRequestContextFilter
at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:240)
at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:207)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:317)
at
org.springframework.security.web.access.intercept.FilterSecurityInterceptor.invoke(FilterSecurityInter
at
org.springframework.security.web.access.intercept.FilterSecurityInterceptor.doFilter(FilterSecurityInt
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.access.ExceptionTranslationFilter.doFilter(ExceptionTranslationFilter
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.session.SessionManagementFilter.doFilter(SessionManagementFilter.java
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.authentication.AnonymousAuthenticationFilter.doFilter(AnonymousAuthen
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.pentaho.platform.web.http.security.RequestParameterAuthenticationFilter.doFilter(RequestParameterA
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.authentication.www.BasicAuthenticationFilter.doFilterInternal(BasicAu
at
org.pentaho.platform.web.http.security.PentahoBasicProcessingFilter.doFilterInternal(PentahoBasicProce
at
org.springframework.web.filter.OncePerRequestFilter.doFilter(OncePerRequestFilter.java:107)
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.context.SecurityContextPersistenceFilter.doFilter(SecurityContextPers
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.pentaho.platform.web.http.filters.HttpSessionPentahoSessionIntegrationFilter.doFilter(HttpSessionP
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.servletapi.SecurityContextHolderAwareRequestFilter.doFilter(SecurityC
at org.springframework.security.web.FilterChainProxy
$VirtualFilterChain.doFilter(FilterChainProxy.java:331)
at
org.springframework.security.web.FilterChainProxy.doFilterInternal(FilterChainProxy.java:214)
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```
    at org.springframework.security.web.FilterChainProxy.doFilter(FilterChainProxy.java:177)
    at
org.springframework.web.filter.DelegatingFilterProxy.invokeDelegate(DelegatingFilterProxy.java:346)
    at
org.springframework.web.filter.DelegatingFilterProxy.doFilter(DelegatingFilterProxy.java:262)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:240)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:207)
    at
org.pentaho.platform.web.http.filters.SystemStatusFilter.doFilter(SystemStatusFilter.java:55)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:240)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:207)
    at
org.pentaho.platform.web.http.filters.SetCharacterEncodingFilter.doFilter(SetCharacterEncodingFilter.java:106)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:240)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:207)
    at
org.pentaho.platform.web.http.filters.WebappRootForwardingFilter.doFilter(WebappRootForwardingFilter.java:44)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:240)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:207)
    at
org.pentaho.platform.web.http.filters.PentahoPathDecodingFilter.doFilter(PentahoPathDecodingFilter.java:44)
    at
org.apache.catalina.core.ApplicationFilterChain.internalDoFilter(ApplicationFilterChain.java:240)
    at
org.apache.catalina.core.ApplicationFilterChain.doFilter(ApplicationFilterChain.java:207)
    at org.apache.catalina.core.StandardWrapperValve.invoke(StandardWrapperValve.java:212)
    at org.apache.catalina.core.StandardContextValve.invoke(StandardContextValve.java:94)
    at org.apache.catalina.authenticator.AuthenticatorBase.invoke(AuthenticatorBase.java:504)
    at org.apache.catalina.core.StandardHostValve.invoke(StandardHostValve.java:141)
    at org.apache.catalina.valves.ErrorReportValve.invoke(ErrorReportValve.java:79)
    at
org.apache.catalina.valves.AbstractAccessLogValve.invoke(AbstractAccessLogValve.java:620)
    at org.apache.catalina.core.StandardEngineValve.invoke(StandardEngineValve.java:88)
    at org.apache.catalina.connector.CoyoteAdapter.service(CoyoteAdapter.java:502)
    at
org.apache.coyote.http11.AbstractHttp11Processor.process(AbstractHttp11Processor.java:1132)
    at org.apache.coyote.AbstractProtocol
$AbstractConnectionHandler.process(AbstractProtocol.java:684)
    at org.apache.tomcat.util.net.NioEndpoint$SocketProcessor.doRun(NioEndpoint.java:1539)
    at org.apache.tomcat.util.net.NioEndpoint$SocketProcessor.run(NioEndpoint.java:1495)
    at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1149)
    at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:624)
    at org.apache.tomcat.util.threads.TaskThread$WrappingRunnable.run(TaskThread.java:61)
    at java.lang.Thread.run(Thread.java:748)
Caused by: java.net.SocketException: Connection reset
    at java.net.SocketInputStream.read(SocketInputStream.java:210)
```

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```
at java.net.SocketInputStream.read(SocketInputStream.java:141)
at com.sun.mail.util.TraceInputStream.read(TraceInputStream.java:124)
at java.io.BufferedInputStream.fill(BufferedInputStream.java:246)
at java.io.BufferedInputStream.read(BufferedInputStream.java:265)
at com.sun.mail.util.LineInputStream.readLine(LineInputStream.java:89)
at com.sun.mail.smtp.SMTPTransport.readServerResponse(SMTPTransport.java:2182)
... 98 more
```